

Q-Policy	<b>Q-Policy</b> <b>HA-BE Gehäusebau GmbH</b> <b>HABE USA Inc.</b>	
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Continual quality is the basis of our performance and long lasting successful business. The meaning of quality for us is to meet or even exceed our customers requirements and expectations. By continuous progressing and improving of our processes and technologies it is the aim of HA-BE Gehäusebau GmbH to improve and develop the work conditions and results for our customers, employees and other interested parties.

Therefor we have following guidelines:

- Quality is determined by our customer.  
Satisfied customers ensure the existence of our company AND the workplaces for our employees
- Quality needs clear targets.  
We define targets and realize them consistently
- Quality is measured.  
We identify KPIs and announce the results in order to know where we are and to detect failures
- Quality is everybody's business.  
Everybody is in charge for the quality of his own work. Everybody must meet the requirements presented to him painstakingly and is supposed to be a good example for others
- Quality is team work.  
We work hand in hand together in order to optimize the whole process. Working together as a TEAM is the basis for quality
- Quality is a continuous process.  
Every day we have to secure quality, question and constantly improve the quality standard again
- Quality means conservation of resources.  
Reduction and avoidance of wasting resources is not only an aspect of environment protection but also a sign of quality and efficiency

## Change history

Index	Description	Date	Creator
00	Initial creation	04.06.12	BN
01	Rework according EN ISO 9001:2015	13.06.17	EM
02	Adding english translation	04.09.19	HD

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